

Cookies Notice

Last updated: 1st October 2024

This Cookies Policy explains what Cookies are and how we use them. You should read this policy so You can understand what type of cookies we use, or the information we collect using Cookies and how that information is used.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about You may be linked to the information stored in and obtained from Cookies. For further information on how we use, store and keep your personal data secure, see our Privacy Policy.

We do not store sensitive personal information, such as mailing addresses, account passwords, etc. in the Cookies we use.

Definitions

For the purposes of this Cookies Policy:

‘Company’ (also "the Company", "We", "Us" or "Our") refers to Sonata Software who have created the website.

‘Cookies’ means small files that are placed on Your computer, mobile device or any other device by a website, containing details of your browsing history on that website among its many uses.

‘Website’ (also ‘KODO’) refers to the mobile or web application used for the collection of feedback/reviews from You about your experience at designated outlets through the completion of an online questionnaire

‘You’ means you as the user of KODO/Website and ‘Your’ has the corresponding meaning.

Type of Cookies We Use

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close your web browser.

We use both session and persistent Cookies for the purposes set out below:

- **Necessary / Essential Cookies**

Type: Session Cookies

Administered by: Us

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.

- **Functionality Cookies**

Type: Persistent Cookies

Administered by: Us, Third parties

Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website. Third party code and libraries used by the Website may use cookies to collect information and to improve their services. .

Your Choices Regarding Cookies

If You do not accept Our Cookies, you will not be able to use the Website.

If You prefer to avoid the use of Cookies on the Website:

- For web application, first You must disable the use of Cookies in your browser and then delete the Cookies saved in your browser associated with this website. You may use this option for preventing the use of Cookies at any time. Where the web application is accessed via an app, you may need to uninstall and reinstall the app.
- For mobile application, You must uninstall the app.

If You'd like to delete Cookies or instruct your web browser to delete or refuse Cookies, please visit the help pages of your web browser.

- For the Chrome web browser, please visit this page from Google: <https://support.google.com/accounts/answer/32050>
- For the Internet Explorer web browser, please visit this page from Microsoft: <https://support.microsoft.com/kb/278835>
- For the Firefox web browser, please visit this page from Mozilla: <https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>
- For the Safari web browser, please visit this page from Apple: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

For any other web browser, please visit your web browser's official web pages.

More Information about Cookies

You can learn more about cookies: [What Are Cookies?](#).

Contact Us

If you have any questions about this Cookies Policy, You can contact us:

- By email: privacy@sonata-software.com